

Family violence support for employees

Referral and resources – where to go for extra support

A range of external service providers are able to support employees who are experiencing family violence.

Service	Description	Contact number
Employee Assistance Program (EAP)	Converge, Monash Health's EAP, will assist employees with any matters relating to family violence and can provide appropriate referrals.	1300 687 327
1800RESPECT	Qualified and experienced counsellors provide 24-hour phone and online counselling, information and assistance to access other services to all people in Australia affected by sexual assault and family violence.	1800 737 732
The Orange Door	Linking people experiencing or using family violence with the services appropriate to their needs. The service can be accessed in person or over the phone.	1800 319 353 (Frankston)
Safe Steps	24-hour state-wide crisis accommodation services for women and children.	1800 015 188
South Eastern Centre Against Sexual Assault & Family Violence (SECASA)	SECASA provides services for sexual assault and counselling for family violence. SECASA can be contacted 24/7.	9594 2289
MensLine Australia	24-hour national phone and online support service for men who are victims of family violence.	1300 766 491
No To Violence Men's Referral Service	A confidential counselling, information and referral service to help men involved with family violence, including those using violent and controlling behaviour towards a partner or family member.	1300 766 491
InTouch Multicultural Centre Against Family Violence	A state-wide organisation specialising in services, programs and responses to family violence in migrant and refugee communities.	1800 755 988
Victorian Aboriginal Child Care Agency (VACCA)	Provides family violence services to women, young people and children, including outreach and case management.	03 9701 4200 (Dandenong) 03 8796 0700 (Frankston)
Women's Legal Service Victoria	Provides phone advice and appointments for women in Victoria who are in need of legal advice, information or referral.	1800 133 302



More information



For more information and resources, see *Family violence: manager's guide to supporting our employees* on Prompt and search for 'Family violence support' on the intranet

