



## The Hon Daniel Andrews MP

Premier of Victoria

1 Treasury Place  
Melbourne, Victoria 3002 Australia  
Telephone: +613 9651 5000

To our healthcare workers

Thank you for your efforts every hour of every day to help keep our state safe. Because of those efforts, we have been able to protect more Victorians from this highly infectious virus.

But I understand, when it comes to truly appreciating your work, words are not enough. And just as you are there for your patients, your colleagues and every single Victorian – we need to be there for you too.

Because of the highly infectious nature of this virus, a number of healthcare workers have contracted COVID-19 in the workplace. I want to assure you that if you find yourself in this situation, we will make sure every support is available to you.

Through the WorkCover process, and depending on your circumstances, we can provide support to cover both your lost earnings – and any necessary medical expenses.

And because we know how important it is – and how important you are – all healthcare worker claims will be fast-tracked, with an average processing time of 24 hours once lodged with WorkCover.

If you need to make a claim, please visit [www.worksafe.vic.gov.au](http://www.worksafe.vic.gov.au) or contact WorkSafe's advisory service on 1800 136 089, Monday to Friday from 7:30am – 6:30pm.

Once again, thank you for everything you do for Victoria – and Victorians.

Yours sincerely

**The Hon Daniel Andrews MP**

Premier