

# **Service Modification Operational Plan December 2020 / January 2021 (Christmas and New Year)**

Accurate as at: Monday, 14 December 2020



# Monash Health Service Modification Operational Plan Dec 2020 / Jan 2021 (Christmas / New Year)

- Planned reductions in clinical services are aligned with reduced demand during the 4-week Christmas / New Year period commencing Monday 14 December 2020;
- All clinical services are assumed returned to normal activity as of 11 January 2021 unless otherwise stated;
- Non-clinical support, corporate services and some subspecialty areas with low demand may extend by a further two weeks to Wednesday 27 January 2021;
- All clinical service plans are subject to change pending future COVID-19-related clinical service restriction advice by the Victorian State Government and Department of Health and Human Services;
- Liaise with local operational leadership teams for detailed local area plans;
- Accurate as at 14 December 2020.



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# MMC Clayton Christmas & New Year Operational Plan 2020 / 2021

Week	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>ICU (22)</b>	Normal Activity	Normal Activity	Normal Activity	Normal Activity
<b>DTC (15)</b>	Normal Activity	Normal Activity Mon – Tues 23 <sup>rd</sup> – 24 <sup>th</sup> Dec <b>CLOSED</b> Public Holidays	<b>CLOSED</b> Public Holidays	Normal activity
<b>Discharge Lounge (17)</b>	Normal Activity	<b>CLOSED</b> Public Holidays	<b>CLOSED</b> Public Holidays	Normal activity
<b>Infusion Centre</b>	Normal Activity	<b>CLOSED</b> Public Holidays	<b>CLOSED</b> Public Holidays	Normal activity
<b>Medical Infusion Unit Monday – Saturday</b>	Normal Activity	Normal Activity 21 <sup>st</sup> Dec – 24 <sup>th</sup> Dec Fri 25 <sup>th</sup> Dec – 0700hrs – 1530hrs Sat 26 <sup>th</sup> Dec – Pre-existing and Urgent bookings only	Mon 28 <sup>th</sup> Dec – 0700hrs - 1530hrs Normal Activity Tues 29 <sup>th</sup> Dec – Thurs 31 <sup>st</sup> Dec Fri 1 <sup>st</sup> Jan 2021 – 0700hrs – 1530hrs Sat 2 <sup>nd</sup> Jan 2020 – Pre-existing and Urgent bookings only	Normal Activity
<b>Ward 32W (12)</b>	Normal activity	Normal Activity	<b>CLOSED</b>	<b>CLOSED</b>  <b>Re-open Mon 25<sup>th</sup> Jan</b>
<b>MonashHeart (3 labs)</b>	Normal activity	23 <sup>rd</sup> - 24 <sup>th</sup> Dec Normal Activity Reduced Cardiac 320 slice CT hours (8hrs) excluding Public Holidays ECHO / ECG services <b>Normal Activity</b>	One Interventional and one CRM lab ICC will run 4 beds Reduced Cardiac 320 slice CT hours (8hrs) to 10 <sup>th</sup> Jan 2021 excluding Public Holidays ECHO / ECG services <b>Normal Activity</b>	One Interventional and one CRM lab ICC will run 6 beds Reduced Cardiac 320 slice CT hours (8hrs) to 10 <sup>th</sup> Jan 2021 excluding Public Holidays ECHO / ECG services <b>Normal Activity</b>
<b>Adult Bed Base</b>	Normal activity	Normal activity	Normal activity	Normal activity
<b>Maternity Bed Base including Birth Suite</b>	Normal activity	Normal activity	Normal activity	Normal activity
<b>Clinical Trials Centre</b>	Normal Activity	<b>CLOSED</b> Public Holidays	Mon 28 <sup>th</sup> Dec – 0700hrs – 1530hrs <b>CLOSED</b> Fri 1 <sup>st</sup> Jan 2021	Normal Activity
<b>HITH</b>	Normal activity	Normal activity	Normal activity	Normal activity

# MCH Clayton Christmas & New Year Operational Plan 2020/2021

Week	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Monash Children's Inpatient</b>	Normal activity	Gradual inpatient bed reduction to revised cool down base effective December 24th 20 Canopy 16 Forest 16 Aviary	24 Canopy 16 Forest 16 Aviary	28 Canopy 20 Forest 16 Aviary
<b>PICU (7)</b>	Normal activity	PICU 5 beds	PICU 5 beds	PICU 5 beds
<b>Sleep Centre (4)</b>	Normal activity	Normal activity <b>CLOSED</b> Public Holidays	Normal activity <b>CLOSED</b> Public Holidays	Normal activity
<b>Monash Children's Same day and Renal (16)</b>	Normal activity,	Day beds (4) on renal days Renal chairs open <b>CLOSED</b> Public Holidays	Day beds (4) on renal days Renal chairs open <b>CLOSED</b> Public Holidays	Day beds (8) Renal chairs open
<b>Monash Children's Cancer Centre (12)</b>	Normal activity,	Normal activity <b>CLOSED</b> Public Holidays	Normal activity <b>CLOSED</b> Public Holidays	Normal activity
<b>Monash Children's @ Home</b>	Normal activity	Normal activity	Normal activity	Normal activity
<b>Monash Newborn (64)</b>	Normal activity	Normal activity	Normal activity	Normal activity
<b>Monash Women's in MMC</b>	Normal activity	Normal activity	Normal activity	Normal activity

# Dandenong Hospital Christmas & New Year Operational Plan 2020 / 2021

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Acute Inpatient Beds</b>	Normal activity	<b>Closure of 12 beds from maximum site acute capacity. Location TBC based on COVID model. Ad hoc bed closures in increments of 4 to be added as able</b>	<b>Closure of 12 beds from maximum site acute capacity. Location TBC based on COVID model. Ad hoc bed closures in increments of 4 to be added as able</b>	Normal activity  <b>Ad hoc bed closures in increments of 4 to be added as able</b>
<b>Maternity Bed Base including Birth Suite</b>	Normal activity	Normal activity	Normal activity	Normal activity
<b>DTC</b>	Normal activity	<b>CLOSED</b> Public Holidays	<b>CLOSED</b> Public Holidays	Normal activity
<b>Transit lounge</b>	Normal activity  <b>TBC</b> based on COVID model	<b>CLOSED</b>	<b>CLOSED</b>	Normal activity  <b>TBC</b> based on COVID model
<b>ICU (10) (includes Non-COVID and COVID AAU ICU)</b>	Normal activity	Normal activity	Normal activity	Normal activity
<b>HITH</b>	Normal activity	Normal activity	Normal activity	Normal activity

# Casey Hospital Christmas & New Year Operational Plan 2020 / 21

Week	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>ICU</b>	Normal Activity (6 equivalents)	Normal Activity (6 equivalents)	Normal Activity (6 equivalents)	Normal Activity (6 equivalents)
<b>Ward A Surgical</b>	Normal activity (32 beds AM/PM, 24 ND)	Normal activity	All shifts staff to 24 beds	Normal Activity
<b>Ward C Medical</b>	Normal activity	Normal activity	Normal activity	Normal activity
<b>T2</b>	Normal activity	Wed 23 Dec - staff to 24 beds	All shifts staff to 24 beds	All shifts staff to 24 beds
<b>T3</b>	Normal activity	Thurs 24 Dec - staff to 24 beds	All shifts staff to 24 beds	All shifts staff to 24 beds
<b>T4</b>	Normal Activity	Normal Activity	Normal Activity	Normal Activity
<b>T5</b>	Normal Activity	Normal Activity	Normal Activity	Normal Activity
<b>Maternity Bed Base including Birth Suite</b>	Normal Activity	Normal Activity	Normal Activity	Normal Activity
<b>Ward D Mental Health</b>	Normal Activity	Normal Activity	Normal Activity	Normal Activity
<b>Ward F Paediatrics</b>	Normal activity Mon 14 <sup>th</sup> – Fri 18 <sup>th</sup> Dec - 16 beds Sat 19 <sup>th</sup> – Sun 20 <sup>th</sup> Dec - 8 beds	Mon 21 <sup>st</sup> - Thurs 24 <sup>th</sup> Dec – 12 beds Wed 25 <sup>th</sup> Dec onwards – 8 beds	8 beds	8 beds
<b>HITH</b>	Normal Activity	Normal Activity	Normal Activity	Normal Activity

## Moorabbin Hospital Christmas & New Year Operational Plan 2020 / 2021

Week	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Day Procedure Centre</b>	Normal Activity	Normal Activity then <b>CLOSED</b> from <b>Thursday 24th Dec @ 1530hrs</b>	<b>CLOSED</b>	<b>CLOSED</b> – return normal activity Mon <b>11<sup>th</sup> Jan</b>
<b>Sterilising Services Unit</b>	Normal Activity	Normal activity to Thurs 24th Dec then <b>CLOSED</b>	<b>CLOSED</b>	Normal activity
<b>Inpatient Clinical Units Ward 2 &amp; Surgical Ward</b>	Normal Activity	Graduated capacity reduction Mon 21 <sup>st</sup> to Thurs 24 <sup>th</sup> Dec across all IPU's Medical Oncology IPU transfer to MMC <b>CLOSED</b> from <b>Thursday 24th Dec @ 1530hrs</b>	<b>CLOSED</b>	Re-open <b>merged</b> Ward 2 and Surgical Ward from <b>Mon 11<sup>th</sup> Jan 0700hrs</b>
<b>HITH</b>	Normal Activity	Normal Activity	Normal Activity	Normal Activity
<b>Chemotherapy Day Unit</b>	Normal Activity	<b>CLOSED</b> Public Holidays and Weekend	<b>CLOSED</b> Public Holiday and Weekend	Normal Activity
<b>Peter Mac Radiotherapy</b>	Normal Activity	<b>CLOSED</b> 25 <sup>th</sup> Dec Reduced activity Thurs 24 <sup>th</sup> Dec and Mon 28 <sup>th</sup> Dec	Reduced activity Wed 1 Jan and Sat 4 Jan 2020	Normal Activity
<b>BreastScreen Victoria</b>	Normal Activity	Normal activity Mon 21 <sup>st</sup> – Thurs 24 <sup>th</sup> Dec <b>CLOSED</b> Fri 25 – Sun 3 <sup>rd</sup> Jan	Normal Activity	Normal Activity

## Kingston Centre Christmas & New Year Operational Plan 2020 / 21

Week	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Inpatient Clinical Units</b>	Normal Activity  Wind down in ward activity to reduce bed numbers for following week	Closure of 7 beds in each of North West 1 and North West 2	Closure of 7 beds in each of North West 1 and North West 2	Graduated return to normal activity across week (demand dependent)



# Cranbourne ICC Christmas & New Year Operational Plan 2020 / 2021

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Day Surgery</b>	Mon 14 <sup>th</sup> – Tues 15 <sup>th</sup> Dec Normal Activity Wed 16 <sup>th</sup> – Sun 20 <sup>th</sup> Dec <b>CLOSED</b>	<b>CLOSED</b>	<b>CLOSED</b>	<b>CLOSED</b>
<b>Regional Eye Clinic</b>	Postop & SAC clinics Wed 16 <sup>th</sup> Dec	Postop Clinic Mon 21 <sup>st</sup> Dec Only	<b>CLOSED</b>	<b>CLOSED</b> Mon 4 <sup>th</sup> Jan – Wed 6 <sup>th</sup> Jan 2021  Re-open Thurs 7 <sup>th</sup> Jan
<b>Community Services</b>	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal activity
<b>Transitional Care Program</b>	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal activity
<b>Dental</b>	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal activity

# Diagnostic Imaging Christmas & New Year Operational Plan 2020 / 2021

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Nuclear Medicine (all sites)</b>	Normal activity	Normal activity apart from Public Holidays - on call service	Normal activity apart from Public Holiday: on-call service	Normal activity
<b>PET</b>	Normal activity	Thurs 24 <sup>th</sup> Dec - Light Bookings only <b>No Service</b> Fri 25 <sup>th</sup> Dec	Mon 28 <sup>th</sup> – Thurs 31 <sup>st</sup> Dec Urgent Bookings only. <b>No Service</b> 1 <sup>st</sup> of Jan	Normal activity
<b>Ultrasound (all sites)</b>	Normal activity	Normal activity apart from; Public Holidays: Limited shifts & On-call service	Normal activity apart from; Public Holiday: Limited shifts & On-call service	Normal activity
<b>Casey</b>	Normal activity	Normal after hours, weekend and PH activity. Reduced staff during the day to align with theatre and lithotripsy lists. Reduced outpatient mammography sessions	Normal after hours, weekend and PH activity. Reduced staff during the day to align with theatre and lithotripsy lists. Reduced outpatient mammography sessions	Normal activity
<b>Dandenong</b>	Normal activity	Normal Services apart from; MRI: No MRI evening scanning Thurs 24 <sup>th</sup> of Dec (on-call service only). Closed public holidays and weekends (on-call service only). <b>No elective interventional procedures:</b> (CT/ DSA / Fluoro / Angio / Ultrasound).	Normal Services apart from: MRI: No MRI evening scanning 31 <sup>st</sup> of December. (on-call service only) Closed public holidays and weekend (on-call service only) Closed 1 <sup>st</sup> New Years Day (on-call service) <b>No elective interventional procedures</b> (CT/ DSA / Fluoro / Angio / Ultrasound).	Normal activity (No EVLT service in January)
<b>MMC Clayton</b>	Normal activity	Angio: light bookings + on-call service CT: only urgent O/P, no anaesthetic sessions, otherwise normal activity MRI: limited service weekdays, closed Public Holidays and weekends (on– call service) BMD closed An on-call service is provided for all modalities	Angio: light bookings + on-call service CT: only urgent O/P, no anaesthetic sessions, otherwise normal activity MRI: limited service weekdays, closed Public Holidays (On – call service) BMD closed An on-call service is provided for all modalities	Normal activity
<b>MCH</b>	Normal activity	Normal Activity	Normal Activity	Normal activity
<b>Moorabbin</b>	Normal activity	Reduced staffing: All examinations available. Public Holidays: On-call service	Reduced staffing: All examinations available. Public Holidays: On-call service.	Normal activity
<b>Kingston</b>	Normal activity	Normal activity apart from; Public Holidays: On-call service.	Normal activity apart from; Public Holidays: On-call service	Normal activity

# Pathology Christmas & New Year Operational Plan 2020 / 2021

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28/12 &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Pathology Laboratory Clayton</b>	Normal activity	Public Holidays (weekend service) otherwise Normal activity	Public Holidays (weekend service) otherwise Normal activity	Normal activity
<b>Pathology Laboratory Dandenong</b>	Normal activity	Public Holidays (weekend service) otherwise Normal activity	Public Holidays (weekend service) otherwise Normal activity	Normal activity
<b>Pathology Laboratory Casey</b>	Normal activity	Public Holidays (weekend service) otherwise Normal activity	Public Holidays (weekend service) otherwise Normal activity	Normal activity
<b>Pathology Laboratory Moorabbin</b>	Normal activity	Public Holidays <b>CLOSED</b> otherwise Normal activity	Public Holidays <b>CLOSED</b> otherwise Normal activity	Normal activity
<b>Pathology blood collection Service Clayton</b>	<b>Wards:</b> Normal activity <b>Jessie Wards:</b> Normal activity <b>MCH Wards:</b> Normal activity <b>OP Public:</b> Normal activity <b>OP Private:</b> Normal activity <b>MCH OP:</b> Normal activity <b>Home Visits:</b> Normal activity	<b>Wards:</b> 25 <sup>th</sup> & 26 <sup>th</sup> Dec no services, other days normal activity <b>Jessie Wards:</b> 25 <sup>th</sup> no service, other days normal activity <b>MCH Wards:</b> 25 <sup>th</sup> & 26 <sup>th</sup> Dec no services, other days normal activity <b>OP Private:</b> 25 <sup>th</sup> <b>CLOSED</b> , other days normal activity <b>OP Public:</b> <b>CLOSED</b> <b>MCH OP:</b> <b>CLOSED</b> <b>Home Visits:</b> 25 <sup>th</sup> & 26 <sup>th</sup> Dec <b>CLOSED</b> , other days normal activity	<b>Wards:</b> 28 <sup>th</sup> Dec & 1 <sup>st</sup> Jan: no services, other days normal activity <b>Jessie Wards:</b> normal activity <b>MCH Wards:</b> 28 <sup>th</sup> Dec & 1 <sup>st</sup> Jan: no services, other days normal activity <b>OP Public:</b> 28 <sup>th</sup> Dec & 1 <sup>st</sup> Jan: <b>CLOSED</b> , other days normal activity <b>OP Private:</b> 28 <sup>th</sup> Dec & 1 <sup>st</sup> Jan: <b>CLOSED</b> , other days normal activity <b>MCH OP:</b> 28 <sup>th</sup> Dec & 1 <sup>st</sup> Jan 2021: <b>CLOSED</b> , other days normal activity <b>Home Visits:</b> 28 <sup>th</sup> Dec & 1 <sup>st</sup> Jan: <b>CLOSED</b> , other days normal activity	<b>Wards:</b> Normal activity <b>Jessie Wards:</b> Normal activity <b>MCH Wards:</b> Normal activity <b>OP Public:</b> Normal activity <b>OP Private:</b> Normal activity <b>MCH OP:</b> Normal activity <b>Home Visits:</b> Normal activity
<b>Pathology blood collection Service Dandenong</b>	Wards: Normal activity OP: Normal activity Home visits: Normal activity	Wards: 25 <sup>th</sup> & 26 <sup>th</sup> Dec No blood collection service, Other days Normal activity OP: 25 <sup>th</sup> & 26 <sup>th</sup> Dec <b>CLOSED</b> , Other days normal activity Home visits: 25 <sup>th</sup> & 26 <sup>th</sup> Dec <b>CLOSED</b> , Other days normal activity	Wards: 28 <sup>th</sup> Dec & 1 <sup>st</sup> Jan No blood collection service, Other days Normal activity OP: 28 <sup>th</sup> Dec & 1 <sup>st</sup> Jan <b>CLOSED</b> , Other days normal activity Home visits: 28 <sup>th</sup> Dec & 1 <sup>st</sup> Jan <b>CLOSED</b> , Other days normal activity	Wards: Normal activity OP: Normal activity Home visits: Normal activity

# Pathology Christmas & New Year Operational Plan 2020 / 2021

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Pathology blood collection Service Casey</b>	Wards: Normal activity OP: Normal activity	Wards: 25 <sup>th</sup> & 26 <sup>th</sup> Dec No blood collection service, Other days Normal activity OP: 25 <sup>th</sup> & 26 <sup>th</sup> Dec <b>CLOSED</b> , Other days normal activity	Wards: 28 <sup>th</sup> Dec & 1 <sup>st</sup> Jan No blood collection service, Other days Normal activity OP: 28 <sup>th</sup> Dec & 1 <sup>st</sup> Jan <b>CLOSED</b> , Other days normal activity	Wards: Normal activity OP: Normal activity
<b>Pathology blood collection Service Moorabbin</b>	Wards: Normal activity OP: Normal activity	Wards: No blood collection service OP: <b>CLOSED</b> on public holidays, normal activity on other days	Wards: No blood collection service OP: 28 <sup>th</sup> Dec & 1 <sup>st</sup> Jan <b>CLOSED</b> , normal activity on other days	Wards: Normal activity OP: Normal activity
<b>Pathology blood collection Service Kingston</b>	Wards: Normal activity	25 <sup>th</sup> Dec – No blood collection service 26 <sup>th</sup> Dec – No blood collection service. Other days Normal activity	Public Holidays (28 <sup>th</sup> Dec & 1 <sup>st</sup> Jan) – No blood Collection Service Other days Normal activity	Normal activity
<b>Pathology blood collection Service: Springvale Thomas St Cranbourne Pakenham Langwarrin Berwick Healthcare</b>	Normal activity	25 <sup>th</sup> Dec – <b>CLOSED</b> 26 <sup>th</sup> Dec – <b>CLOSED</b> Other days normal activity	28 <sup>th</sup> Dec & 1 <sup>st</sup> Jan – <b>CLOSED</b> Other days normal activity	Normal activity

# Pharmacy Christmas & New Year Operational Plan 2020 / 2021

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>MMC Clayton</b>	Normal Services	Public Holidays - Weekend service Otherwise Normal Services	Public Holiday - Weekend service Otherwise Normal Services	Normal Services
<b>MCH</b>	Normal services	Public Holidays – weekend service (via MMC Clayton)  Otherwise Normal Service	Public Holidays – weekend service (via MMC Clayton)  Otherwise Normal Service	Normal services
<b>Dandenong Hospital</b>	Normal Services	Public Holidays - weekend service Otherwise Normal Services	Public Holiday - weekend service Otherwise Normal Services	Normal Services
<b>Casey Hospital</b>	Normal Services	Public Holidays - weekend service All other days: Normal services	Public Holidays - weekend service All other days: Normal services	Normal services
<b>Cranbourne ICC</b>	Normal Services – 14 <sup>th</sup> Dec – 15 <sup>th</sup> Dec  16 <sup>th</sup> Dec – 20 <sup>th</sup> Dec <b>CLOSED</b>	<b>CLOSED</b>	<b>CLOSED</b>	<b>CLOSED</b>
<b>Moorabbin Hospital</b>	Normal Services	Public Holidays - <b>CLOSED</b> No service IPUs Normal service CDU and Ambulatory Care	Public Holidays - <b>CLOSED</b> Sat 2 <sup>nd</sup> Jan – 4 hours service only No service IPUs Normal service CDU and Ambulatory Care	Reduced service – Service for merged ward until <b>Mon 25<sup>th</sup> Jan 2020</b> Normal service CDU and Ambulatory Care
<b>Kingston Centre</b>	Normal services ( <b>CLOSED</b> weekends)	Normal services ( <b>CLOSED</b> public holidays & weekends)	Normal services ( <b>CLOSED</b> public holidays & weekends)	Normal services ( <b>CLOSED</b> weekends)

## Specialist Consulting Clinics Christmas & New Year Operational Plan 2020 / 21

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
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Specialist Consulting Clinics will have reduced activity from Monday 21<sup>st</sup> December 2019 to Sunday 3<sup>rd</sup> January 2021 inclusive. There will be significant reductions in services at the following campuses:

- Berwick Health Care
- Casey Hospital
- Dandenong Hospital (*trauma services will be maintained*)
- Monash Children's Hospital
- Monash Neurology
- MMC Clayton
- MMC Moorabbin

All Clinics will be closed on public holidays.

For specific information regarding clinic availability please refer to the site Nurse Manager.

Referral management will be staffed as per normal activity except public holidays. Contact numbers for Referral Management are;

Adult 1300 342 273                      &                      Paediatric 8572 3004

If there is a need to see a patient urgently please contact 0404 079 687 to organise an appointment at a suitable site.

# Theatre Platform and ESS Christmas & New Year Operational Plan 2020 / 2021

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC – PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Clayton Theatre (incl JMPH)</b>	Normal activity	21 <sup>st</sup> Dec – 24 <sup>th</sup> Dec Normal Activity 25 <sup>th</sup> Dec – 27 <sup>th</sup> Dec 2 x public theatres, JMPH closed	28 <sup>th</sup> Dec – 2 x Public Theatres 29 <sup>th</sup> Dec – 31 <sup>st</sup> Dec – 5 x Theatres, 1 x JMPH Theatre 1 <sup>st</sup> Jan 2021 – 3 <sup>rd</sup> Jan – 2 x Theatres	4 <sup>th</sup> Jan – 8 <sup>th</sup> Jan –5 x Theatres, 1 x JMPH Theatre 9 <sup>th</sup> Jan – 10 <sup>th</sup> Jan – 2 x Theatres
<b>Clayton Endoscopy</b>	Normal activity	21 <sup>st</sup> Dec – 22 <sup>nd</sup> Dec Normal Activity 23 <sup>rd</sup> Dec 1 x Elective, 2 x Emergency 24 <sup>th</sup> Dec 1 x Emergency only 25 <sup>th</sup> Dec – 27 <sup>th</sup> Dec <b>CLOSED</b>	28 <sup>th</sup> Dec – <b>CLOSED</b> 29 <sup>th</sup> Dec – 2 x Emergency 30 <sup>th</sup> Dec –1 x Emergency 31 <sup>st</sup> Dec – 1 x Emergency 1 <sup>st</sup> Jan 2020 – 3 <sup>rd</sup> Jan <b>CLOSED</b>	4 <sup>th</sup> Jan – 8 <sup>th</sup> Jan – 3 x Procedure Rooms 9 <sup>th</sup> Jan – 10 <sup>th</sup> Jan - <b>CLOSED</b>
<b>MCH</b>	Normal activity	21 <sup>st</sup> Dec – 23 <sup>rd</sup> Dec Normal Activity 24 <sup>th</sup> Dec Day Cases only 25 <sup>th</sup> Dec – 27 <sup>th</sup> Dec <b>CLOSED</b>	<b>CLOSED</b> MCH theatre activity transferred to MMC Adult Theatres	<b>CLOSED</b> MCH theatre activity transferred to MMC Adult Theatres
<b>Dandenong Theatre</b>	Normal activity	21 <sup>st</sup> Dec – 24 <sup>th</sup> Dec Normal Activity 25 <sup>th</sup> Dec – 1 x Theatre 26 <sup>th</sup> Dec – 27 <sup>th</sup> Dec 2 x Theatre	28 <sup>th</sup> Dec – 2 x Theatres 29 <sup>th</sup> Dec – 31 <sup>st</sup> Dec – 6 x Theatres 1 <sup>st</sup> Jan 2020 – 3 <sup>rd</sup> Jan – 2 x Theatres	4 <sup>th</sup> Jan – 8 <sup>th</sup> Jan – Normal Activity 9 <sup>th</sup> Jan – 10 <sup>th</sup> Jan – 2 x Theatres
<b>Dandenong Endoscopy</b>	Normal activity	21 <sup>st</sup> – 23 <sup>rd</sup> Dec – Normal activity 24 <sup>th</sup> Dec – Emergency only 25 <sup>th</sup> Dec – 27 <sup>th</sup> Dec <b>CLOSED</b>	28 <sup>th</sup> Dec – <b>CLOSED</b> 29 <sup>th</sup> Dec – 30 <sup>th</sup> Dec – Emergency only 31 <sup>st</sup> Dec – AM only, Emergency only 1 <sup>st</sup> Jan 2020 – 3 <sup>rd</sup> Jan – <b>CLOSED</b>	4 <sup>th</sup> Jan - 8 <sup>th</sup> Jan – Normal Activity 9 <sup>th</sup> Jan – 10 <sup>th</sup> Jan – <b>CLOSED</b>
<b>Casey</b>	Normal activity	21 <sup>st</sup> Dec – 24 <sup>th</sup> Dec Normal Activity 25 <sup>th</sup> Dec – 27 <sup>th</sup> Dec 1 x Theatre	28 <sup>th</sup> Dec – 1 x Theatre only 29 <sup>th</sup> Dec – 31 <sup>st</sup> Dec – 3 x Theatres 1 <sup>st</sup> Jan 2020 – 3 <sup>rd</sup> Jan – 1 Theatre only	4 <sup>th</sup> Jan – 8 <sup>th</sup> Jan – 3 x Theatres 9 <sup>th</sup> Jan – 10 <sup>th</sup> Jan – 1 x Theatre
<b>Casey Endoscopy</b>		21 <sup>st</sup> Dec – 23 <sup>rd</sup> Dec Normal Activity 24 <sup>th</sup> Dec – Emergency only 25 <sup>th</sup> Dec – 27 <sup>th</sup> Dec <b>CLOSED</b>	28 <sup>th</sup> Dec – <b>CLOSED</b> 29 <sup>th</sup> Dec –Emergency only 30 <sup>th</sup> Dec – <b>CLOSED</b> 31 <sup>st</sup> Dec– Emergency only 1 <sup>st</sup> Jan 2020 – 3 <sup>rd</sup> Jan – <b>CLOSED</b>	4 <sup>th</sup> Jan - 8 <sup>th</sup> Jan – Normal Activity 9 <sup>th</sup> Jan – 10 <sup>th</sup> Jan – <b>CLOSED</b>
<b>Moorabbin Theatre</b>	Normal activity	21 <sup>st</sup> Dec – 22 <sup>nd</sup> Dec 6 x Theatres 23 <sup>rd</sup> Dec – 24 <sup>th</sup> Dec 4 x Theatres 25 <sup>th</sup> Dec – 27 <sup>th</sup> Dec <b>CLOSED</b>	<b>CLOSED</b>	<b>CLOSED</b>
<b>Moorabbin Procedure</b>	Normal activity	21 <sup>st</sup> Dec – 24 <sup>th</sup> Dec Normal Activity 25 <sup>th</sup> Dec – 27 <sup>th</sup> Dec <b>CLOSED</b>	<b>CLOSED</b>	<b>CLOSED</b>
<b>Cranbourne ICC</b>	14-16 <sup>th</sup> Dec Normal Activity 16 <sup>th</sup> Dec-20 <sup>th</sup> Dec <b>CLOSED</b>	<b>CLOSED</b>	<b>CLOSED</b>	4 <sup>th</sup> Jan-5 <sup>th</sup> Jan – <b>CLOSED</b> 6 <sup>th</sup> Jan-8 <sup>th</sup> Jan- Normal activity 9 <sup>th</sup> Jan – 10 <sup>th</sup> Jan – <b>CLOSED</b>

# Dialysis – In-Centre, Satellite and Home Units Christmas & New Year Operational Plan 2020 / 21

Week	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Haemodialysis Clayton – Level 3</b>	Normal Activity 7 days per week	<b>CLOSED</b> Fri 25th Dec (on call service only)	<b>CLOSED</b> Fri 1st Jan (on call service only)	Normal Activity
<b>Dandenong Inpatient Dialysis West 4</b>	Normal Activity (Mon, Wed & Fri)	<b>CLOSED</b> Fri 25th Dec Dialysis days Mon, Wed & Sat	<b>CLOSED</b> Fri 1st Jan Dialysis days Mon, Wed & Sat	Normal Activity
<b>Casey Main Unit Inpatient Service</b>	Normal Activity (Mon - Sat)	<b>CLOSED</b> Fri 25th Dec Make up - Sun 27th Dec	<b>CLOSED</b> Fri 1st Jan Make up - Sun 3rd Jan	Normal Activity
<b>122 Thomas Street Home Dialysis Unit</b>	Normal Activity (Mon - Fri)	<b>CLOSED</b> Fri 25th Dec (on call service only) Make up - Sat 26th Dec	<b>CLOSED</b> Fri 1st Jan (on call service only) Make up - Sat 2nd Jan	Normal Activity

## All Monash Health Metro SATELLITE dialysis units:

MON	TUE	WED	THU	FRI	SAT	SUN
<b>14-Dec</b>	<b>15-Dec</b>	<b>16-Dec</b>	<b>17-Dec</b>	<b>18-Dec</b>	<b>19-Dec</b>	<b>20-Dec</b>
Norm	Norm	Norm	Norm	Norm	Norm	<b>CLOSED</b>
<b>21-Dec</b>	<b>22-Dec</b>	<b>23-Dec</b>	<b>24-Dec</b>	<b>25-Dec</b>	<b>26-Dec</b>	<b>27-Dec</b>
Norm	Norm	Norm	Norm	<b>CLOSED</b>	Ext	<b>OPEN</b>
<b>28-Dec</b>	<b>29-Dec</b>	<b>30-Dec</b>	<b>31-Dec</b>	<b>1-Jan</b>	<b>2-Jan</b>	<b>3-Jan</b>
Norm	Norm	Norm	Norm	<b>CLOSED</b>	Ext	<b>OPEN</b>

Norm = normal operating hours

Ext = extended operating hours at sites with twilight shift

*(Twilight shifts apply to Casey, Cranbourne & Moorabbin only)*



## Bed-Based Allied Health Christmas & New Year Operational Plan 2020 / 2021

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
Sub item one	Normal activity	Specific details regarding availability of bed-based Allied Health services across the 2020/21 Christmas / New Year period can be found on the Monash Health Intranet in the following location:  <a href="http://intranet.southernhealth.org.au/ambulatory_and_community_care/MHCAH/public_hol_and_ah_services/pub_hol_ah_services.html">http://intranet.southernhealth.org.au/ambulatory_and_community_care/MHCAH/public_hol_and_ah_services/pub_hol_ah_services.html</a>		Normal activity

## Monash Health Access and Assessment Services Christmas & New Year Operational Plan 2020 / 2021

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>RALS Clayton &amp; Dandenong Sites</b>	Normal Activity	<b>CLOSED</b> Public Holidays <b>CLOSED</b> weekend	<b>CLOSED</b> Public Holidays <b>CLOSED</b> weekend	Normal Activity
<b>Transition Care Program Normal Activity Hours Monday - Friday</b>	Normal activity	<b>CLOSED</b> Public Holidays <b>CLOSED</b> Weekend	<b>CLOSED</b> Public Holidays <b>CLOSED</b> Weekend	Normal Activity
<b>Aged Care Assessment Service (ACAS) Normal Activity Hours Monday - Friday</b>	Normal activity	<b>CLOSED</b> Public Holidays <b>CLOSED</b> Weekend	<b>CLOSED</b> Public Holidays <b>CLOSED</b> Weekend	Normal Activity
<b>Access and Assessment Geriatrician service</b>	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal activity

Monash Community (including Dental Services) Christmas & New Year Operational Plan 2020 / 2021				
Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
Hospital in the Home, Residential InReach	Normal activity	<b>Normal Activity</b>	<b>Normal Activity</b>	Normal activity
Rehabilitation In the Home, Complex Care	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal activity
Kingston Specialist Clinics	Normal activity	<b>CLOSED</b>	<b>CLOSED</b>	Normal activity
Berwick, Parkhill Drive Community, Dental, ELMHS	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b>	Normal activity
Cockatoo, McBride St	<b>CLOSED</b>	<b>CLOSED</b>	<b>CLOSED</b>	<b>CLOSED</b>
Cranbourne, 7 Mundaring Drv	<b>CLOSED</b>	<b>CLOSED</b>	<b>CLOSED</b>	<b>CLOSED</b>
Dandenong, 7 Garside Street (Monash Watch)	Normal activity	Normal activity	<b>CLOSED</b> Reduced staff profile to Doveton	Normal activity
Dandenong, 260 Lonsdale Street (Mental Health & Youth, Forensic)	Normal Activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b>	Normal Activity
Doveton, 67 Power Road (Community Access and Post Acute Care Teams)	Normal Activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal Activity
Springvale, Buckingham Avenue	Normal Activity	Normal Activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal Activity
SECASA – MDC Dandenong & Seaford PENSAC	Normal Activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal Activity
SECASA – CCU (MMC)	Normal Activity	Normal Activity	Normal Activity	Normal Activity
SECASA – Minor (Bayside SOCIT, McRae, Hastings, Monash Uni Clayton & Caulfield, St Kilda)	Normal Activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b>	Normal Activity

## Dandenong Health Centre Christmas & New Year Operational Plan 2020 / 2021

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28/12 &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
Community Services	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal activity
Dental Services	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal activity
Pathology	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal activity
Pharmacy	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal activity

## Pakenham Health Centre Christmas & New Year Operational Plan 2020 / 2021

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28/12 &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
Community Services	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal activity
Dental Services	Normal activity	<b>CLOSED</b>	<b>CLOSED</b>	Normal activity
Maternity	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal activity
Mental Health	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal activity

## Mental Health Program Inpatient CLAYTON Christmas & New Year Operational Plan 2020/ 21

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
Perinatal & Infant Inpatient Unit (Mother and Baby)	Normal activity	4 beds only	4 beds only	Normal activity
Stepping Stones (Adolescent)	Normal activity	Normal activity	Normal activity	Normal activity
P Block (Adult) Consultation Liasion	Normal activity	Normal activity	Normal activity	Normal activity
Oasis (Children)	Normal activity	4 beds only	4 beds only	Normal activity

## Mental Health Program Inpatient DANDENONG Christmas & New Year Operational Plan 2020/ 21

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
Unit 1 (Adult)	Normal activity	Normal activity	Normal activity	Normal activity
Unit 2 (Youth)	Normal activity	Normal activity	Normal activity	Normal activity
Unit 3 (Aged)	Normal Activity	Normal Activity	Normal Activity	Normal Activity
Unit 4 (SECU)	Normal activity	Normal activity	Normal activity	Normal activity

## Mental Health Program Inpatient CASEY Christmas & New Year Operational Plan 2020 / 21

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
Ward E & D extension	Normal Activity	Normal Activity	Normal Activity	Normal Activity
South Eastern Private Hospital	Normal Activity	Normal Activity	Normal Activity	Normal Activity

## Mental Health Program Inpatient KINGSTON Christmas & New Year Operational Plan 2020 / 21

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
Biala Unit (Aged)	Normal Activity	Normal Activity	Normal Activity	Normal Activity

## Mental Health Program CASEY COMMUNITY Christmas & New Year Operational Plan 2020/21

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Narre Warren Acute and Extended Prevention and Recovery Care (PARCS)</b>	Normal activity	Normal activity	Normal activity	Normal activity
<b>Crisis Assessment Treatment Team (CATT)</b>	Normal activity	ECATT normal activity CATT normal activity PACER is closed on Christmas Day only. HiTH is closed on public holidays.	ECATT normal activity CATT normal activity	Normal activity
<b>Hospital in the Home (HiTH)</b>				
<b>Emergency Crisis Assessment Treatment Team (ECATT)</b>				
<b>Police and Ambulance Emergency Response (PACER )</b>				
<b>Cranbourne Community Care Team (CCT) / Mobile Support Team (MST)</b>	Normal activity	CCT: <b>CLOSED Public Holidays</b> reduced staff profile MST: Weekend staff profile for <b>Public Holidays</b> otherwise Normal activity	<b>CCT: CLOSED Public Holiday</b> reduced staff profile <b>MST: Weekend staff profile for Public Holidays</b> otherwise Normal activity	Normal activity
<b>Pakenham Community Care Team (CCT)</b>	Normal activity	<b>CLOSED Public Holidays</b> Reduced staff profile	<b>CLOSED Public Holiday</b> Reduced staff profile	Normal activity Reduced staff profile
<b>Psychiatric Triage Service (PTS)</b>	Normal activity	PTS will run a weekend roster on Public Holidays otherwise normal activity	PTS will run a weekend roster on Public Holidays otherwise normal activity	Normal activity
<b>Transitional Support Unit (TSU)</b>	Normal activity	Normal activity	Normal activity	Normal activity

## Mental Health Program AGED COMMUNITY Christmas & New Year Operational Plan 2020/21

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Aged Community Mental Health Teams</b>	Normal Activity	<b>CLOSED Public Holidays</b> Reduced staff profile	<b>CLOSED Public Holiday</b> Reduced staff profile	Reduced staff profile

# Mental Health Program CLAYTON COMMUNITY Christmas & New Year Operational Plan 2020/21

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>East Bentleigh Community Care Unit (CCU)</b>	Normal activity	Normal activity	Normal activity	Normal activity
<b>Clayton Prevention and Recovery Care (PARCS)</b>	Normal activity	Normal activity	Normal activity	Normal activity
<b>Clayton Crisis Assessment Treatment Team (CATT)</b> <b>Emergency Crisis Assessment Treatment Team (ECATT)</b>	Normal activity	Normal activity	Normal activity	Normal activity
<b>Southern Continuing Care Team (CCT)</b>	Normal activity	<b>Closed on public holidays,</b> Reduced staff profile	<b>Closed on public holidays,</b> Reduced staff profile	Normal activity reduced staff profile
<b>Clayton Continuing Care Team (CCT)</b> <b>Mobile Support Team (MST)</b>	Normal activity	<b>CCT: Closed on public holidays,</b> Reduced staff profile  MST: Weekend staff profile for <b>Public Holidays</b> otherwise Normal activity	<b>CCT: Closed on public holidays</b> reduced staff profile  MST: Weekend staff profile for <b>Public Holidays</b> otherwise Normal activity	Normal activity reduced staff profile

## Mental Health Program DANDENONG COMMUNITY Christmas & New Year Operational Plan 2020/21

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Doveton Community Care Units</b>	Normal activity	Normal activity	Normal activity	Normal activity
<b>Springvale Prevention and Recovery Care (PARCS)</b>	Normal activity	Normal activity	Normal activity	Normal activity
<b>Dandenong Crisis Assessment Treatment Team (CATT)</b> <b>Hospital In the Home (HITH) Emergency Crisis Assessment Treatment Team (ECATT)</b>	Normal activity	Normal activity	Normal activity	Normal activity
<b>Dandenong Community Care Team</b>	Normal activity	<b>Closed on public holidays,</b> Reduced staff profile	<b>Closed on public holidays</b> Reduced staff profile	Reduced staff profile
<b>Dandenong Mobile Support Team</b>	Normal activity	Weekend staff profile for <b>Public Holidays</b> otherwise Normal activity	Weekend staff profile for <b>Public Holidays</b> otherwise Normal activity	Normal activity

## Monash Health Drug & Alcohol Services Christmas & New Year Operational Plan 2020 / 21

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Community Residential Withdrawal Unit (12)</b>	Normal activity	Graduated reduction in activity <b>CLOSED</b> Fri 25 <sup>th</sup> Dec – Sun 3 <sup>rd</sup> Jan 2020	<b>CLOSED</b> Fri 25 <sup>th</sup> Dec – Sun 3 <sup>rd</sup> Jan 2020	Re-open Mon 4 <sup>th</sup> Jan 2020 Normal activity
<b>Primary Health Clinic/ Needle Syringe Program</b>	Normal activity	Mon – Fri fixed site service NSP Outreach service 1830-2230 Thurs-Sun <b>CLOSED</b> public holidays	Normal activity Mon – Fri fixed site service NSP Outreach service <b>CLOSED</b> Public Holidays	Normal activity
<b>Assessment, Counselling and Non-residential Withdrawal Services</b>	Normal activity.	Mon – Fri service <b>CLOSED</b> Public holidays	Mon – Fri service <b>CLOSED</b> Public Holiday	Normal activity
<b>Southern Dual Diagnosis Service</b>	Normal activity	Mon – Fri service <b>CLOSED</b> Public holidays	Normal activity <b>CLOSED</b> Public Holiday	Normal activity

# MHP COMMUNITY – Early in Life Mental Health Service, Youth PARCS, RAPPT and Youth Crisis Treatment Team

## Christmas & New Year Operational Plan 2020 / 21

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Endeavour Monash Children’s Hospital, Clayton</b>	Normal activity	<b>CLOSED</b>	<b>CLOSED</b>	<b>CLOSED</b>
<b>CASEA Camhs At School, Early Action, Clayton</b>	Normal activity	<b>CLOSED</b>	<b>CLOSED</b>	<b>CLOSED</b>
<b>Group Oswald Street, Dandenong</b>	Normal activity	<b>CLOSED</b>	<b>CLOSED</b>	<b>CLOSED</b>
<b>Intensive Mobile Outreach Youth Service CSB, 145 Cleeland St, Dandenong</b>	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal activity
<b>PIMHI Clayton, Dandenong, Berwick</b>	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Reduced staff profile
<b>iACT CSB, 145 Cleeland St, Dandenong</b>	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Reduced staff profile
<b>Paediatric Consultation Liaison (Clayton, Casey and Dandenong Hospitals)</b>	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Normal activity
<b>CORE Berwick</b>	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Reduced staff profile
<b>CORE Frankston</b>	Normal activity	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	<b>CLOSED</b> Public Holidays and Weekends Reduced staff profile	Reduced staff profile
<b>Youth Prevention and Recovery Care Services (YPARCS) 6 David St, Dandenong</b>	Normal activity	Weekend staff profile on Public Holidays	Weekend staff profile on Public Holidays	Normal activity
<b>Youth Community Treatment Team CSB 145 Cleeland St, Dandenong</b>	Normal activity	<b>CLOSED</b> Public Holidays Reduced staff profile	<b>CLOSED</b> Public Holidays Reduced staff profile	Reduced staff profile
<b>Youth Recovery and Prevention of Psychosis Team CSB 145 Cleeland St, Dandenong</b>	Normal activity	<b>CLOSED</b> Public Holidays Reduced staff profile	<b>CLOSED</b> Public Holidays Reduced staff profile	Reduced staff profile



# Mental Health Specialist Psychological Services Christmas & New Year Operational Plan 2020 / 21

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28 DEC &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Forensic Mental Health Team</b>	Normal activity	Reduced Cover  <b>CLOSED PUBLIC HOLIDAYS</b>	Reduced Cover  <b>CLOSED PUBLIC HOLIDAY</b>	Reduced cover
<b>Butterfly Day Program &amp; Wellness &amp; Recovery Centre Outpatient clinic</b>	Normal activity	<b>CLOSED</b>	<b>CLOSED</b>	<b>CLOSED</b>
<b>Wellness and Recovery Centre Inpatient Unit DDH</b>	Normal activity	Normal activity	Normal activity	Normal activity
<b>Agile Psychological Medicine Clinics</b>	Normal activity	Clinic open for normal activity with reduced appointment numbers due to staff leave  <b>CLOSED</b> weekends and public holidays	Clinic open for normal activity with reduced appointment numbers due to staff leave  <b>CLOSED</b> weekends and public holidays	Clinic open for normal activity with reduced appointment numbers due to staff leave
<b>Neuropsychology MMC</b>	Normal activity	<b>CLOSED</b> Public holidays and weekend Inpatient Cover only No Outpatient Service	<b>CLOSED</b> public holiday and weekend Inpatient Cover only No Outpatient Service	Reduced cover
<b>RACS Psychology</b>	Normal activity	<b>CLOSED</b> public holidays Reduced cover	<b>CLOSED</b> public holidays Reduced cover	Reduced cover

# MONASH HEALTH SITE AND EXECUTIVE ON CALL Christmas & New Year Operational Plan 2020 / 21

Week Commencing	Monday 14 <sup>th</sup> Dec – Sunday 20 <sup>th</sup> Dec 2020	Monday 21 <sup>st</sup> Dec – Sunday 27 <sup>th</sup> Dec 2020 <b>FRI 25 DEC - PH</b>	Monday 28 <sup>th</sup> Dec – Sunday 3 <sup>rd</sup> Jan 2021 <b>MON 28/12 &amp; FRI 1 JAN – PHs</b>	Monday 4 <sup>th</sup> Jan – Sunday 10 <sup>th</sup> Jan 2021
<b>Monash Health Executive On-Call</b>	Julia Oxley	<b>Mon 21<sup>st</sup> Dec – Thurs 24<sup>th</sup> Dec</b> Stuart Cavill <b>Fri 25<sup>th</sup> Dec – Sun 27<sup>th</sup> Dec</b> Paula Hakesley	<b>Mon 28<sup>th</sup> Dec – Thurs 31<sup>st</sup> Dec</b> Claire Pierce <b>Fri 1<sup>st</sup> Jan 2020 – Sun 3<sup>rd</sup> Jan</b> Kym Forrest	<b>TBC</b>
<b>Casey Hospital Site On-Call</b>	Kathryn White	Helen Diamandis	Alison Medhurst	Claire McDonald
<b>Kingston / Moorabbin / Residential</b>	Juliette Adams	Julie Galloway	<b>TBC</b>	<b>TBC</b>
<b>Dandenong Hospital Site On-Call</b>	Jenny Soding	Dana Kiley	Joanne McCann	<b>TBC</b>
<b>MMC Clayton / MCH Site On-Call</b>	<b>Mon 14<sup>th</sup> Dec – Thurs 17<sup>th</sup> Dec</b> John Koutsoubos <b>Fri 18<sup>th</sup> Dec – Sun 20<sup>th</sup> Dec</b> Marg Harley	<b>Mon 21<sup>st</sup> Dec – Thurs 24<sup>th</sup> Dec</b> Trish Dito <b>Fri 25<sup>th</sup> Dec – Sat 26<sup>th</sup> Dec</b> Jo Morey <b>Sun 27<sup>th</sup> Dec</b> Marg Harley	<b>TBC</b>	<b>TBC</b>
<b>Mental Health Program On-Call</b>	Debra Alexander	Dennis Hovic	Grant Wishnowsky	<b>TBC</b>

# Thank you!

A special thank you to everyone who needs to work or be on-call over the holiday period. Your contribution is very much appreciated and vital for our patients.

To all our colleagues who can use this opportunity to take a break, we encourage you to book it in now and enjoy a well-earned rest.

