



# Visitor restrictions are in place



## Room limits apply

Due to physical distancing requirements, visitation is limited to two visitors, per patient, per visit in most areas. In some areas, we can only accommodate one visitor at a time. Please follow the advice of our local care teams.

### General wards

#### Adults:

- Two visitors from the same household, once per day, for a maximum of two hours.
- Visiting children must be under the direct supervision of an adult at all times.
- Visiting hours are between 1-3pm and 5-7pm.

#### Children (Under 18 years):

- Two parents or carers/guardians at any time. Visits are not time-limited.
- One parent, guardian or carer may stay overnight.
- Visiting siblings must be under the direct supervision of an adult at all times.

### Outpatients / Appointments

- One support person may accompany an adult or child to most outpatient appointments. Note social distancing limits apply.

### Emergency Departments

- **Adults:** One carer or support person may accompany an adult to the Emergency Department. Visits are not time-limited.
- **Children:** Two parents or carers/guardians may accompany a child to the Emergency Department and stay with the child.

### Intensive Care Unit

- Two visitors from the same household, per visiting session, for a maximum of one hour. Please note space limits may apply
- Visiting hours are between 1-3pm and 5-7pm.

### Paediatric Intensive Care

- Two parents or carers/guardians at any time. Visits are not time-limited.
- Visiting siblings on a case by case basis

### Births and Pregnancy Assessment

- One partner or support person may be present at any time.
- We are unable to support partners/support people at outpatient appointments and ultrasounds due to room size.

### Maternity wards

- Subject to social distancing requirements, one partner or support person may visit once for an unlimited time. Shared rooms may require time-limited sessions. Please contact your Midwife for advice.
- No siblings are allowed.

### Mental Health

#### Child (Oasis), Adolescent (Stepping Stones) and Perinatal and Infant Inpatient Unit

- Visitors (immediate family/carers) may attend at any time by appointment.

### Youth and Adult Mental Health Inpatient Units:

- One patient nominated visitor per visit, by appointment only, once per day, for a maximum of two hours.
- Visiting hours are between 1-7.30pm daily

#### Unit 4 Dandenong Hospital (SECU)

- One patient nominated visitor per visit, by appointment only, once per day, for a maximum of two hours.
- Visiting hours are between 1-5pm daily

#### Aged Persons Mental Health Units (Unit 3 and Biala)

- One patient nominated visitor per visit, by appointment only, once per day, for a maximum of two hours.
- Visiting hours are between 1-5pm daily

#### Community Residential Units (Community Care Units, Transitional Support Unit, Prevention & Recovery Care Services)

- One consumer nominated visitor per visit, by appointment only, once per day, for a maximum of two hours.
- Visiting hours are between 1-5pm daily.

### Residential Aged Care

- Visitors: One household, once per day, for a maximum of two hours. Due to social distancing requirements, this will be limited to two people at any one time in most cases.
- Visiting hours are between 1-5pm daily (please call to arrange a suitable time).
- Visitors must have had an up-to-date flu vaccination and produce a certificate or sign a declaration stating they have had the vaccination. Visitors without a current flu vaccination must contact the facility ahead of visiting to ensure local arrangements can be made.

### Terminal Care or Life-threatening situations

- Two visitors can provide compassionate support for a patient at the late stages of a terminal illness or where there is a high risk of death in relation to impending treatment or surgery.
- Visits are not time-limited. (Maximum four groups in a 24-hour period).

### Unstable or deteriorating situations

- Two visitors can provide support to a patient whose condition has been assessed as unstable or deteriorating. Visits are not time-limited.
- Visiting hours are between 8am-8pm daily or as needed for acute deterioration.

### Palliative care

- Two visitors can provide support for Palliative care patients whose condition is stable.
- Visiting hours are between 12-2pm and 5-7pm.