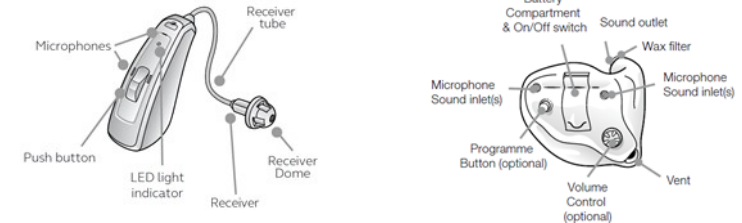


Fault	Possible cause	Solution
No sound	Dead battery	Replace Battery/ recharge battery
	Battery door not closed	Ensure battery door is closed
	Battery not inserted correctly	Reinsert battery
	Clogged sound outlet/dome	Clean outlet and dome
Not Loud Enough	Drop in hearing	Sudden drop in hearing over a 72 hr period, report to ENT specialist otherwise refer back to hearing aid provider for adjustments.
	Blocked mic port or receiver wax filter	Clean mic port or replace wax filter
	Volume set too quiet	Turn up volume (button, switch, dial, remote)
Whistling 	Hearing aid not inserted properly	Remove and reinsert correctly. Replace tubing—contact hearing aid provider
Sound distorted 	Ear mould poor fit	Clean and reinsert, contact hearing aid provider
	Tubing/filter blocked	Replace receiver filters, contact audiology
	Hearing aid damaged	Contact hearing aid provider

Hearing Aid Styles

Red = right ear
Blue = left ear

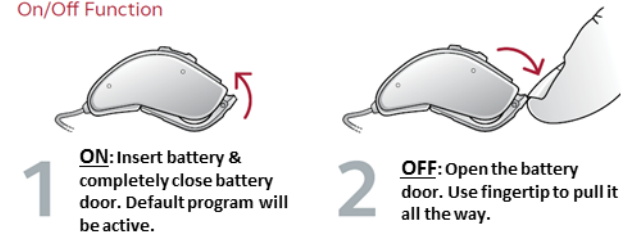


Battery Insertion and Hearing aid ON/OFF

Inserting/Replacing the battery



STANDARD DEVICES On/Off Function



RECHARGEABLE DEVICES On/Off Function

Hearing devices are automatically turned on when they are removed from the hearing device charger. They can also be turned on and off manually by pressing the push button for 5 seconds.

