



Visitor restrictions are in place



Room limits apply

Due to physical distancing requirements, visitation is limited to two visitors, per patient, per visit in most areas. In some areas, we can only accommodate one visitor at a time. Please follow the advice of our local care teams.

General wards

Adults

- Two visitors per patient for a maximum of one hour
- Visiting hours are between the hours of **11am and 8pm**. visitors to the Kingston Centre must enter by 7pm.

Children (Under 18 years):

- Parents/guardians are welcome any time with no time limit to the stay, and one parent/guardian can stay overnight
- Two visitors per patient for a maximum of one hour
- Visiting hours between the hours of **11am and 8pm**

Outpatients / Diagnostic Imaging / Pathology

- One support person may accompany a patient

Emergency Departments

- One person may accompany and remain with a patient in the Emergency Department.

Intensive Care Unit

- Two visitors may visit a patient in Intensive Care for a maximum of one hour
- Visiting hours are between **11am and 8pm**

Paediatric Intensive Care (PICU) / Monash Newborn

- Parents/guardians are welcome any time with no time limit to the stay, and one parent/guardian can stay overnight
- Two people can visit between **11am and 8pm**, one of which must be a parent/guardian

Births and Pregnancy Assessment

- One partner or support person may be present at any time.

Maternity wards

- Two visitors are welcome between 11am and 8pm, for a maximum of one hour.
- Partners are welcome between 8am and 8pm

Mental Health

Child (Oasis), Adolescent (Stepping Stones) and Perinatal and Infant Inpatient Unit

- Parents/guardians may attend at any time by appointment.

Youth and Adult Mental Health Inpatient Units

- Two patient nominated visitors per visit, by appointment only, once per day, for a maximum of one hour.
- Visiting hours are between **1pm–8pm** daily

Unit 4 Dandenong Hospital (SECU)

- Two patient nominated visitors per visit, by appointment only, once per day, for a maximum of one hour.
- Visiting hours are between **1pm–8pm** daily

Aged Persons Mental Health Units (Unit 3 and Biala)

- Two patient nominated visitors per visit, by appointment only, once per day, for a maximum of one hour.
- Visiting hours are between **1pm–7pm** daily

Community Residential Units (Community Care Units, Transitional Support Unit, Prevention & Recovery Care Services)

- Two patient nominated visitors per visit, by appointment only, once per day, for a maximum of one hour.
- Visiting hours are between **10am–8pm** daily.

Residential Aged Care

- One visitor, per resident, per day for a maximum of two hours.
- Visiting hours are between **1pm–7pm** daily.
- Room density limits apply in common areas.
- Visitors must have had an up-to-date flu vaccination and produce a certificate or sign a declaration stating they have had the vaccination. Visitors without a current flu vaccination must contact the facility ahead of visiting to ensure local arrangements can be made.

When visiting, people without a current influenza vaccination must:

- perform hand hygiene on entering and leaving the facility,
- apply a surgical face mask on entry to the facility,
- meet with the person they are visiting outside or in the resident's room,
- maintain social distancing throughout the visit,
- leave the facility immediately after the visit is finished, and,
- not enter any common areas.
- Residents may leave the facility. On leaving the facility, residents must follow current public health directives.

Terminal Care or Life-threatening situations

- Two visitors can provide compassionate support for a patient at the late stages of a terminal illness or where there is a high risk of death in relation to impending treatment or surgery.
- Visits are not time-limited.

Unstable or deteriorating situations

- Two visitors can provide support to a patient whose condition has been assessed as unstable or deteriorating. Visits are not time-limited.
- Visiting hours are between **8am–8pm** daily or as needed for acute deterioration.

Palliative care

- Two visitors can provide support for Palliative care patients whose condition is stable.
- Visiting hours are between **11am – 8pm** daily.