



COVID-19

Visitor Screening

Visitor Screening Questions

Last updated 24 April 2021

Question	Visitor	Patient arriving for procedure that can be delayed	Patient arriving for urgent procedure
Do you have a fever, runny nose, cough, sore throat, or loss of smell or taste?	Please go and get a swab at one of our clinics and isolate until you receive the result.	Please go and get a swab at one of our clinics, isolate until you receive the result, and call to rebook your procedure.	Patient proceeds with a surgical mask on, is swabbed and is managed in Tier 2 precautions for procedure. ¹
Are you or a family/household member awaiting a COVID-19 test result?	Please return home and wait for the result. If the test is negative, you are welcome to return.	Please return home and wait for the result. If negative you can rebook and return.	Patient proceeds with a surgical mask on, is swabbed and is managed in Tier 2 precautions for procedure. ¹
Have you come into contact with a confirmed case of COVID-19 or someone in isolation/quarantine in the last 14 days?	Please return to your place of isolation to complete the 2-week period of isolation.	Please return to your place of isolation to complete the 2-week period of isolation.	Patient proceeds with a surgical mask on, is swabbed and is managed in Tier 3 precautions for procedure.
Have you visited an interstate red zone or orange zone in the last 14 days?	You must provide evidence of a negative test result since arriving in Victoria to visit.	You must provide evidence of a negative test result since arriving in Victoria to undertake your procedure.	Patient proceeds with a surgical mask on, is swabbed and is managed in Tier 3 precautions for procedure.
Please refer to the exposure sites lists below.	If you have not had a test, please get tested and self-isolate until you receive the result.	If you have not had a test, please get tested, and self-isolate until you receive the result – Rebook your procedure.	
Have you visited a known exposure site in Victoria, Western Australia, or New Zealand?	<p>Tier 1 sites Please get a swab at one of our clinics and return to your place of isolation to complete the 2-week period of isolation.</p> <p>Tier 2 sites If you do not have evidence of a negative result, please go and get a swab at one of our clinics and isolate until you receive the result.</p>	<p>Tier 1 sites Please get a swab at one of our clinics and return to your place of isolation to complete the 2-week period of isolation – Rebook your procedure.</p> <p>Tier 2 sites If you do not have evidence of a negative result, please go and get a swab at one of our clinics and isolate until you receive the result. If negative you can rebook and return.</p>	<p>Tier 1 sites Patient proceeds with a surgical mask on, is swabbed and is managed in Tier 3 precautions for procedure.</p> <p>Tier 2 sites Patient proceeds with a surgical mask on, is swabbed and is managed in Tier 3 precautions for procedure.</p>
Anyone who has visited an interstate or overseas exposure site should immediately contact the Department of Health on 1300 651 160, and only patients arriving for urgent procedure should be admitted (with surgical mask, swab, and managed in Tier 3 precautions for procedure).			
Please refer to the latest interstate permit zones below.			
Have you arrived in Australia from any overseas location (other than New Zealand) within the past 14 days?	Please return to your place of isolation to complete the 2-week period of isolation.	Please return to your place of isolation to complete the 2-week period of isolation.	Patient proceeds with a surgical mask on, is swabbed and is managed in Tier 3 precautions for procedure.
Have you visited or worked in a quarantine hotel or international port of entry (for example, an airport or seaport) in the last 14 days?	You cannot visit Monash Health within 14 days of working in or visiting a quarantine hotel.	<p>You cannot visit Monash Health within 14 days of working in or visiting a quarantine hotel.</p> <p>Please go and get a swab at one of our clinics, wait for the result and call to rebook your procedure</p>	Patient proceeds with a surgical mask on, is swabbed and is managed in Tier 3 precautions for procedure.

¹Apply Tier 3 precautions if there is a risk of aerosol generating behaviours or an aerosol generating procedure needs to be performed.

Visitors can contact the DHHS Coronavirus Hotline on 1800 675 398 for advice and support.

For an up-to-date list of **exposure sites** in:

- **Victoria**, visit: www.coronavirus.vic.gov.au/exposure-sites
- **Western Australia**, visit: www.healthywa.wa.gov.au/Articles/A_E/Coronavirus/Locations-visited-by-confirmed-cases
- **New Zealand**, visit: www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-health-advice-public/contact-tracing-covid-19/covid-19-contact-tracing-locations-interest

For an up-to-date list of **interstate permit zones**, visit: www.coronavirus.vic.gov.au/victorian-travel-permit-system