



Visitor restrictions are in place

Change effective 11.59pm Friday 12 February until further notice, following advice from the Victorian Chief Health Officer.

Protecting the health of our patients, employees and the community is our top priority during COVID-19.

At this time, no visitors are allowed to Monash Health, excluding the exceptions below.

We know this will cause disappointment, but it is a necessary step in protecting patients, healthcare workers and the community.

Please consider alternatives to visiting, such as phone calls and video chat.

Please continue to seek medical attention when required or dial 000 in an emergency.

Caregivers can attend the following areas:

Births and Pregnancy Assessment

- One partner or support person may be present at any time.
- During labour and birth, the support person can be present at any time.

Maternity wards

- While in the maternity ward, the partner or caregiver may visit for one two-hour session per day between **1pm and 3pm** or **5pm and 7pm**.

Children (under 18 years)

- One parent, guardian or caregiver may attend at all times.
- Only one parent, guardian or caregiver can stay overnight.
- The attending parent, guardian or caregiver is not time-limited.
- Siblings are not allowed.

Paediatric Intensive Care Unit

- Two parents, guardians or caregivers may attend at all times.
- Only one parent, guardian or caregiver can stay overnight.

Emergency Department

- One person may accompany and remain with a patient in the Emergency Department.

Residential Aged Care

- No visitors are allowed at this time.

Mental Health (including residential, aged and community)

- In Child, Adolescent, and Mother and Baby inpatient units, one parent, guardian or caregiver at a time may attend by appointment.

Terminal care or life-threatening situations

- Two visitors at a time can provide compassionate support for a patient at the late stages of a terminal illness or where there is a high risk of death in relation to impending treatment or surgery.
- Visits are not time-limited.

Unstable or deteriorating situations

- Two visitors at a time can provide support to a patient whose condition has been assessed as unstable or deteriorating.
- Visits are not time-limited.
- Visiting hours are between **11am and 8pm** daily or as needed for acute deterioration.

Caregivers

- A caregiver may be permitted to attend in other exceptional circumstances.
- Arrangements for caregiver support must be discussed with the Nurse or Midwife in Charge prior to attending.

Monash Health entry requirements:

When attending a Monash Health site:

- You will be screened on entry for signs of COVID-19.
- You will be required to wear a surgical mask, which will be provided.
- You may also be required to wear additional Personal Protective Equipment if advised by the local care team.
- Please maintain 1.5m distance from patients, employees and others while attending.

You will not be able to enter a Monash Health site if you:

- are unwell.
- have returned from overseas within the last 14 days.
- are awaiting a COVID-19 test result.
- a member of your household is awaiting a COVID-19 test result.
- have had known contact with a COVID-19 positive person or someone in isolation/quarantine within the last 14 days.
- have worked in or visited a quarantine hotel in the last 14 days.
- have visited a red zone or Tier 1 exposure site in the past 14 days.
- have visited an orange zone or Tier 2 exposure site in the past 14 days without having received a negative COVID-19 test result.
- are under 16 years of age (unless visiting someone at the end of their life).