

Accreditation Planning

Manager Forum | Wed, 5th May

National Standards Accreditation – 5 weeks to go

Accreditation week 7 – 11 June, 2021

Today's focus:

- Electronic workflow and new EMR, Documentation and Comprehensive Care Quick reference guides (QRGs)
- Accreditation website and resources





Light the way for your colleagues



New EMR, Documentation and Comprehensive Care Quick Reference Guides (QRGs)

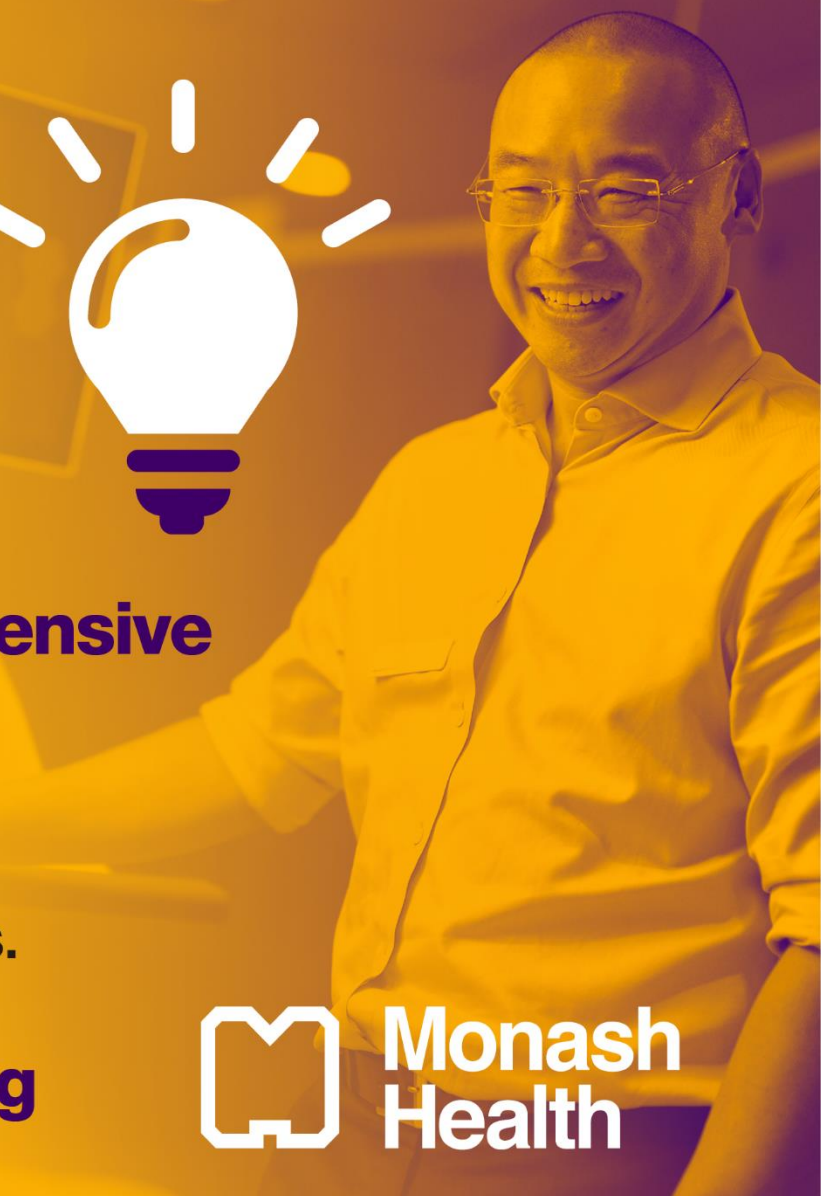
Documenting in the right place can 'light the way' for your colleagues and fellow care providers. Get Accreditation-ready with our specialty-specific QRGs.



Visit [accreditation.monashhealth.org](https://www.monashhealth.org/accreditation)

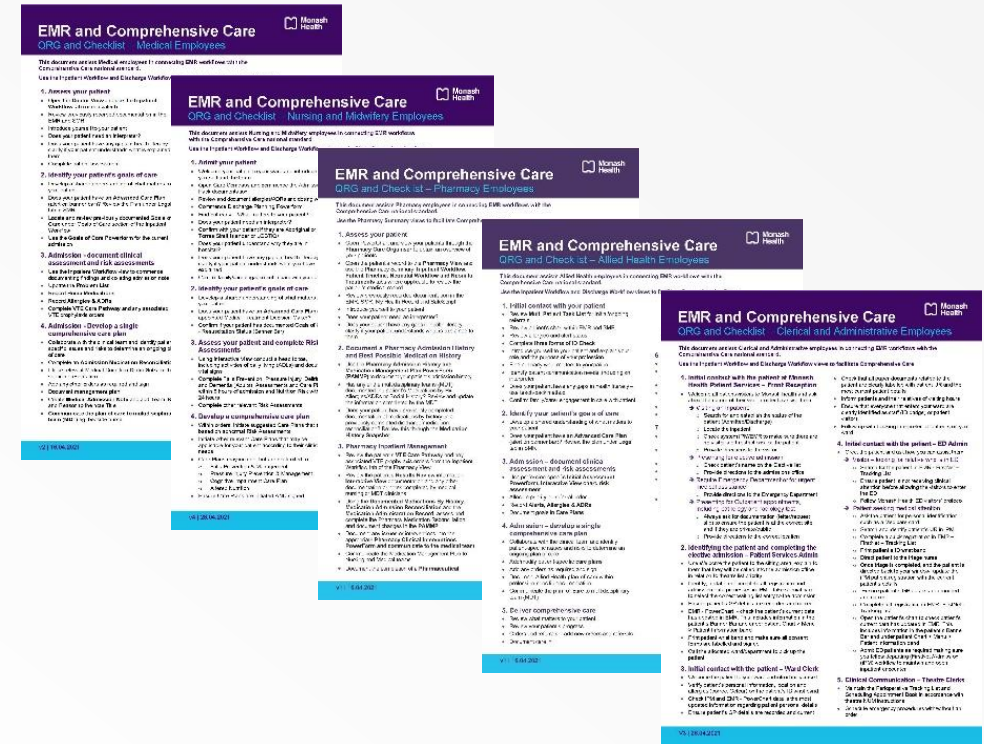


**Monash
Health**



New EMR and Comprehensive Care QRGs

- Quick Reference Guides (QRGs) to help you connect and demonstrate how the EMR facilitates comprehensive care.
- Created for medical, nursing and midwifery, pharmacy, allied health and administrative employees.
- Available via the employee resources page of our accreditation website



Why we developed these.....

- Feedback from staff as sometimes its hard to see each others documentation in EMR
- Challenge has been disciplines being aware of each others delivered care
- Part of EMR optimisation program
- These documents will help you in connecting EMR workflows with the Comprehensive Care national standard and they will help you to facilitate comprehensive care for your patients.
- If every discipline completes these QRGs then integrated care is facilitated in EMR
- They will assist in providing a complete picture of your patients care, taking keeping you and patient safe.



More detail

Each QRG includes the following sections:

1. Admit your patient
2. Identify your patients goals of care
3. Assess your patient & complete risk assessments
4. Develop a comprehensive care plan
5. Deliver comprehensive care
6. **Clinical Communication (handover)**
7. Review and improve Comprehensive care plan
8. Discharge your patient



Clinical Communication – Handover

Pharmacy

- Review what matters to your patient
- Review documentation from MDT eg. Medical, nursing observations, allied health assessments
- Review progress with your patient and their family/carer
- Record medication changes

Medical

- Review what matters to your patient
- Review documentation from MDT eg. Medical, nursing observations, allied health assessments
- Review progress with your patient and their family
- Record changes in Inpatient Workflow view

Allied Health

- Review what matters to your patient
- Review documentation from MDT eg. Medical, nursing observations, allied health assessments
- Review progress with your patient and their family
- Record changes in profession – specific documentation



Why is this important?

- Clear example of the disciplines integrating if documentation is completed
- Each discipline reviews the documentation from the MDT at some point in the patients journey this is one example of EMR facilitating comprehensive care

Accreditation week.

Assessors will observe several handovers eg: Medical, Nursing, Allied Health across sites and ask questions

How do you answer.....Show them in EMR

- use the ISBAR page and MAR, sign off in iView
- Review activities and new orders, initiate plans of care and so on
- Doctors use IPASS



Next Steps.....

- These new Comprehensive Care QRG's are essential documents that you need to be aware of for accreditation they show how EMR provides comprehensive care which is core to the delivery of the 8 National Standards
- If you follow the key points in the QRGs you will deliver comprehensive care, and improve the patients journey
- Don't just review your discipline, it is crucial you are familiar with all disciplines
- Build discussion in your huddles for each discipline
- Display on your notice boards
- Work thru them in EMR – practical session with colleagues
- EMR tools – bedside Nurse Shift Organiser

Common theme across all disciplines

Review what matters to your patient.



Employee accreditation website

- Our employee accreditation website:
 - The latest accreditation news and updates
 - Upcoming and past events
 - Planning and preparation resources
 - National Standards information
- Easily accessible via the intranet homepage
- The site can be accessed at home, work, or on your device
- The site is updated regularly with news, events and resources



Visit: accreditation.monashhealth.org/

Checklists and Assessor Questions Completion

- Quality Boards, Welcome Boards, OHS Boards, New Ideas Boards
 - up to date
 - Reviewed with your teams
- Quality Improvements Plans –QIPs
 - Discussed with team
 - What improvements have you been involved in?
- Mandatory and Targeted Training
 - Is your completion status 100% on Latte are you up to date?
 - Deteriorating patient training – Basic life support 77%
 - Performance appraisal currently sitting at 72%
 - Ask your manager if unsure

