



Visitor restrictions are in place



We've made changes to our visitor restrictions to help keep patients, employees and visitors safe.

Change effective 11.59pm Thursday 24 June until further notice, following advice from the Victorian Chief Health Officer.

General wards

Adults:

- Two visitors at a time are allowed between the hours of **8am and 8pm**, with no more than five visitors per day.
- Please note: visitors to the Kingston Centre are allowed between the hours of **11am and 8pm** (must enter by 7pm).

Children (Under 18 years):

- Parents/guardians are welcome any time during the day, and one parent/guardian can stay overnight.
- Two visitors at a time (including siblings) are allowed between the hours of **8am and 8pm** with no more than five visitors per day.

Outpatients / Diagnostic Imaging / Pathology

- One support person may accompany a patient to an appointment.

Emergency Departments

- Two people may accompany and remain with a patient in the Emergency Department.

Intensive Care Unit

- Two visitors at a time may visit a patient in Intensive Care between the hours of **8am and 8pm**, with no more than five visitors per day.

Paediatric Intensive Care (PICU) / Monash Newborn

- Parents/guardians are welcome anytime during the day, one can stay overnight.
- Two people at a time can visit between **8am and 8pm**, one of which must be a parent/guardian, with no more than five visitors per day.

Pregnancy Assessment

- One support person can be present at any time.

Labour and Birth

- Two support people can be present at any time during labour and birth.

Maternity wards

- Two visitors at a time are welcome between **8am and 8pm**, with no more than five visitors per day.
- Partners are welcome between **8am and 8pm**.

Mental Health

Child (Oasis), Adolescent (Stepping Stones) and Perinatal and Infant Inpatient Unit

- Two visitors (immediate family/carers) may attend at any time by appointment, with no more than five visitors per day.

Youth and Adult Mental Health Inpatient Units:

- Two patient nominated visitors per visit, by appointment only, once per day, for a maximum of one hour.
- Visiting hours are between **1pm and 8pm** daily.

Unit 4 Dandenong Hospital (SECU)

- Two patient nominated visitors per visit, by appointment only, once per day, for a maximum of three hours.
- Visiting hours are between **1pm and 8pm** daily.

Aged Persons Mental Health Units (Unit 3 and Biala)

- Two patient nominated visitors per visit, by appointment only, once per day, for a maximum of three hours.
- Visiting hours are between **1pm and 7pm** daily

Community Residential Units (Community Care Units, Transitional Support Unit, Prevention & Recovery Care Services)

- Two patient nominated visitors per visit, by appointment only, once per day, for a maximum of three hours.
- Visiting hours are between **10am and 8pm** daily.

Residential Aged Care

- Two people at a time can visit between **9am and 8pm** daily, with no more than five visitors per day.
- Room density limits apply in common areas.
- Visitors must have had an up-to-date flu vaccination and produce a certificate or sign a declaration stating they have had the vaccination. Visitors without a current flu vaccination must contact the facility ahead of visiting to ensure local arrangements can be made.
- When visiting, people without a current influenza vaccination must:
 - perform hand hygiene on entering and leaving the facility, apply a surgical face mask on entry to the facility,
 - meet with the person they are visiting outside or in the resident's room,
 - maintain social distancing throughout the visit,
 - leave the facility immediately after the visit is finished, and,
 - not enter any common areas.
- Residents may leave the facility. On leaving the facility, residents must follow current public health directives.

Terminal Care or Life-threatening situations

- Two visitors at a time can provide compassionate support for a patient at the late stages of a terminal illness or where there is a high risk of death in relation to impending treatment or surgery.
- Visits are not time-limited and there is no limit on number of visits per day.

Unstable or deteriorating situations

- Two visitors at a time can provide support to a patient whose condition has been assessed as unstable or deteriorating
- Visits are not time-limited and there is no limit on number of visits per day.
- Visiting hours are between **8am and 8pm** daily or as needed for acute deterioration.

Palliative care

- Two visitors at a time can provide support for Palliative care patients whose condition is stable.
- There is no limit on number of visits per day.
- Visiting hours are between **8am and 8pm** daily.

Caregivers

- Where a patient requires caregiver support it should be discussed with the local care team.