



2021-22 Quality and Business Improvement Plan

Monash Health Employee Forum, 13 July 2021

Martin Keogh, Chief Operating Officer

The 2021-22 QBIP includes transformational priorities from our COVID-19 pandemic response...

New workforce models of care

Telehealth

Strengthened our public health response



Remote working strategy

Strong partnerships with other health Services

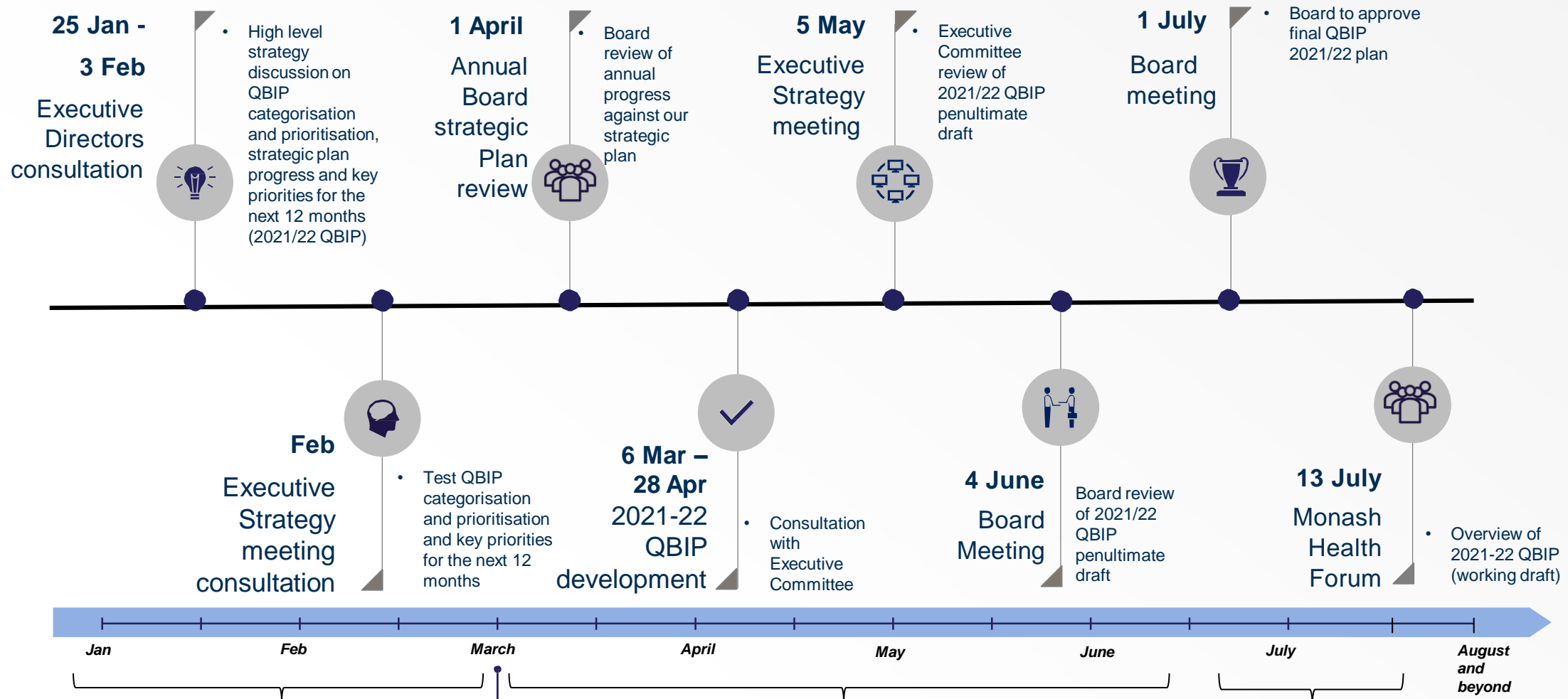


Exceptional Care, Everywhere Program

Access to care improvement initiatives



Our process to date to deliver the 2021-22 Monash Health Quality Business Improvement Plan - Year 4 of the Strategic Plan



Develop Board strategy day inputs:

- 2020/21 QBIP prioritisation
- Program strategic overviews
- New 12 month key priorities

State Budget 2021/22

Develop 2021/22 QBIP, informed by:

- Board endorsed 12 month key priorities
- 2020/21 DoH Statement of Priorities
- Board and Executive Committee input

Statement of Priorities 2021/22 release

Release the 2021-22 QBIP (working draft) to Program Leaders and General Managers to support planning

2021-22 QBIP updated to reflect 2021-22 budget outcomes



What will the 2021-22 QBIP deliver for our patients and for our employees ...

- Our ongoing response to the pandemic with a focus on protecting our people and community through vaccination, and as the SEPHU lead service;
- The progression of our priorities to refine and improve our consumers' access to the best healthcare whether onsite or from home;
- Our commitment to achieving excellence in our National Standards Accreditation
- Our focus on programs that will deliver financial sustainability; and
- New and ongoing priorities, including Government directions that we were unable to deliver due to the pandemic, which will carry over from 2020-21.



The 2021-22 QBIP includes many critical initiatives that align with our six Strategic Plan guiding principles...



Next steps for you and your teams....

Team planning

- Your Program Leaders will shortly have discussions you to align program and local level plans with the 2021-22 QBIP initiatives.

Supporting initiative delivery

- Your program and local QBIPs will support your regular team meetings, including to monitor progress and escalate issues as required.

Budget outcomes and 2021-22 QBIP re-fresh

- In August/September the 2021-22 QBIP will updated to reflect 2021-22 budget outcomes and re-released.

Quarterly reporting

- Quarterly reporting to the Monash Health Executive and Board will commence from October 2022