



New workforce models of care

**Telehealth** 

Strengthened our public health response



Monash Health South East Public Health Unit

Remote working strategy

Strong partnerships with other health Services

South East Metro Health Service Partnership







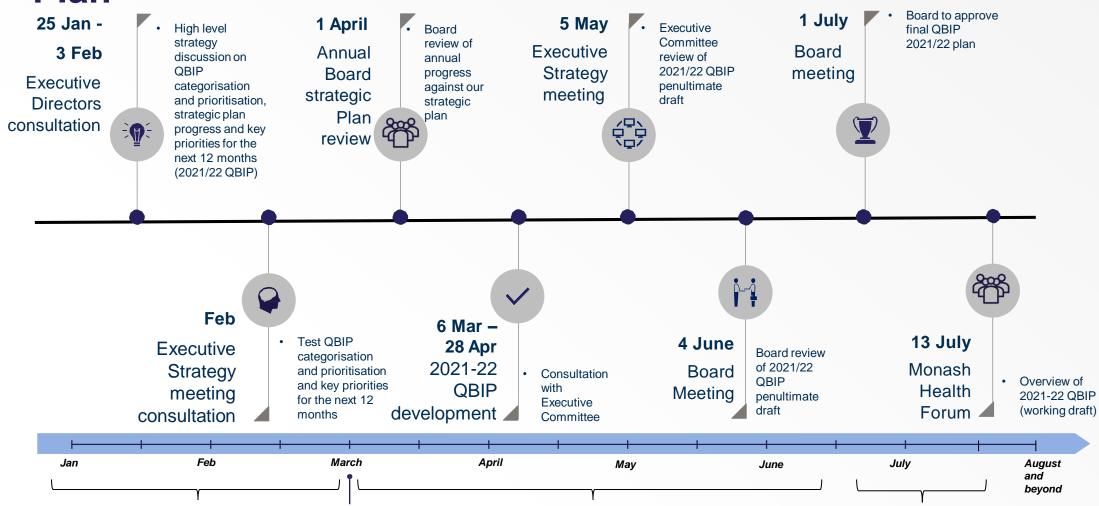


**Exceptional Care, Everywhere Program** 

Access to care improvement initiatives



### Our process to date to deliver the 2021-22 Monash Health **Quality Business Improvement Plan - Year 4 of the Strategic Plan**



**Develop Board strategy day inputs** 

- 2020/21QBIP prioritisation
- Program strategic overviews
- New 12 month key priorities

2021/22

2020/21 DoH Statement of Priorities Board and Executive Committee input

Release the 2021-22 Statement of QBIP (working draft) to **Priorities** Program Leaders and 2021/22 General Managers to release support planning

2021-22 QBIP updated to reflect 2021-22 budget outcomes



# What will the 2021-22 QBIP deliver for our patients and for our employees ...

- Our ongoing response to the pandemic with a focus on protecting our people and community through vaccination, and as the SEPHU lead service;
- The progression of our priorities to refine and improve our consumers' access to the best healthcare whether onsite or from home;
- Our commitment to achieving excellence in our National Standards Accreditation
- Our focus on programs that will deliver financial sustainability; and
- New and ongoing priorities, including Government directions that we were unable to deliver due to the pandemic, which will carry over from 2020-21.



## The 2021-22 QBIP includes many critical initiatives that align with our six Strategic Plan guiding principles...



Quality, safe & timely care

Exceptional Care Anywhere Reforms:

- Specialist Clinics
- Deferred care across all programs
- Emergency Department Elective surgery
- Accreditation

Patient & employee experience

- Patient
   Experience
   strategy e.g.
   Emergency
   Department
   experiences
- Disability Action Plan 2023
- Reconciliation Action Plan 2021

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Kindness, respect & high performance

- Occupation
   Violence and
   Aggression
   Strategy
- Equity and Inclusion Action Plan
- Remote Working Strategy



Innovation & education

- EMR optimisation
- Education Framework
- Research strategy
- Digital Communications and Collaboration Strategy



- Monash
   Health
   Community
   strategy e.g.
   GEM@Home,
   CART, and
   the Monash
   Health NDIS
   service
   provider
   expansion
- South East
  Public Health
  Unit



- Site Master
   Planning for
   Moorabbin,
   Monash Medical
   Centre and
   Casey Hospital
- South East
   Metropolitan
   Partnership
   shared priorities
   e.g. Pathology
   and Better at
   Home

### **Next steps for you and your teams....**

#### **Team planning**

 Your Program Leaders will shortly have discussions you to align program and local level plans with the 2021-22 QBIP initiatives.

## Supporting initiative delivery

 Your program and local QBIPs will support your regular team meetings, including to monitor progress and escalate issues as required.

#### Budget outcomes and 2021-22 QBIP re-fresh

• In August/September the 2021-22 QBIP will updated to reflect 2021-22 budget outcomes and re-released.

#### **Quarterly reporting**

 Quarterly reporting to the Monash Health Executive and Board will commence from October 2022