

# Accreditation Update

Employee Forum | Tue, 26<sup>th</sup> April

# National Standards accreditation assessment

- **Monday 15 August – Friday 19 August, 2022**
- 20 assessors
- Visits to main hospitals, mental health units and some community sites
- **Assessors will:**
  - Meet with key stakeholders
  - **Talk to employees and patients**
  - Observe and review processes and documentation
  - Want to hear about all the fabulous work we do



# Employee accreditation website - relaunch

- Our employee accreditation website:
  - The latest accreditation news and updates
  - Planning and preparation resources
  - National Standards information
- Easily accessible via the intranet homepage
- The site can be accessed at home, work, or on your device
- The site is updated regularly with news, events and resources



Visit: [accreditation.monashhealth.org/](https://accreditation.monashhealth.org/)



# Revised resources

- Comprehensive care Quick Reference Guides (QRGs) to help you connect and demonstrate how the EMR facilitates comprehensive care.
- Examples of assessor questions and answers – clinical and non clinical areas
- Key messages poster
- Accreditation checklists
- Consumer brochures
- National standards factsheets



# Next 4 weeks – local area preparation keep up to date.....

## **Quality Boards, Welcome Boards, OHS Boards, New Ideas Boards**

- Keep up to date
- Discuss the data on the quality board
- Current OHS posters
- Show everyone – medical officers, consumers, support services staff, allied health staff

## **Quality Improvements Plans –QIPs**

- Are they relevant – align with audit results, risk assessments
- Are the improvements progressing?
- What improvements have you been involved in?



# Next 4 weeks – local area preparation keep up to date.....

## Cleaning

- Schedules in place and up to date
- Cleaning equipment between patients – WOWs, Vitals monitors, dressing trolleys

## Patient communication boards

- Correct information
- Updated daily with patient

## Mandatory and Targeted Training

- Is your completion status 100% on Latte are you up to date?



# Stay tuned for the next ...

