

Accreditation preparation

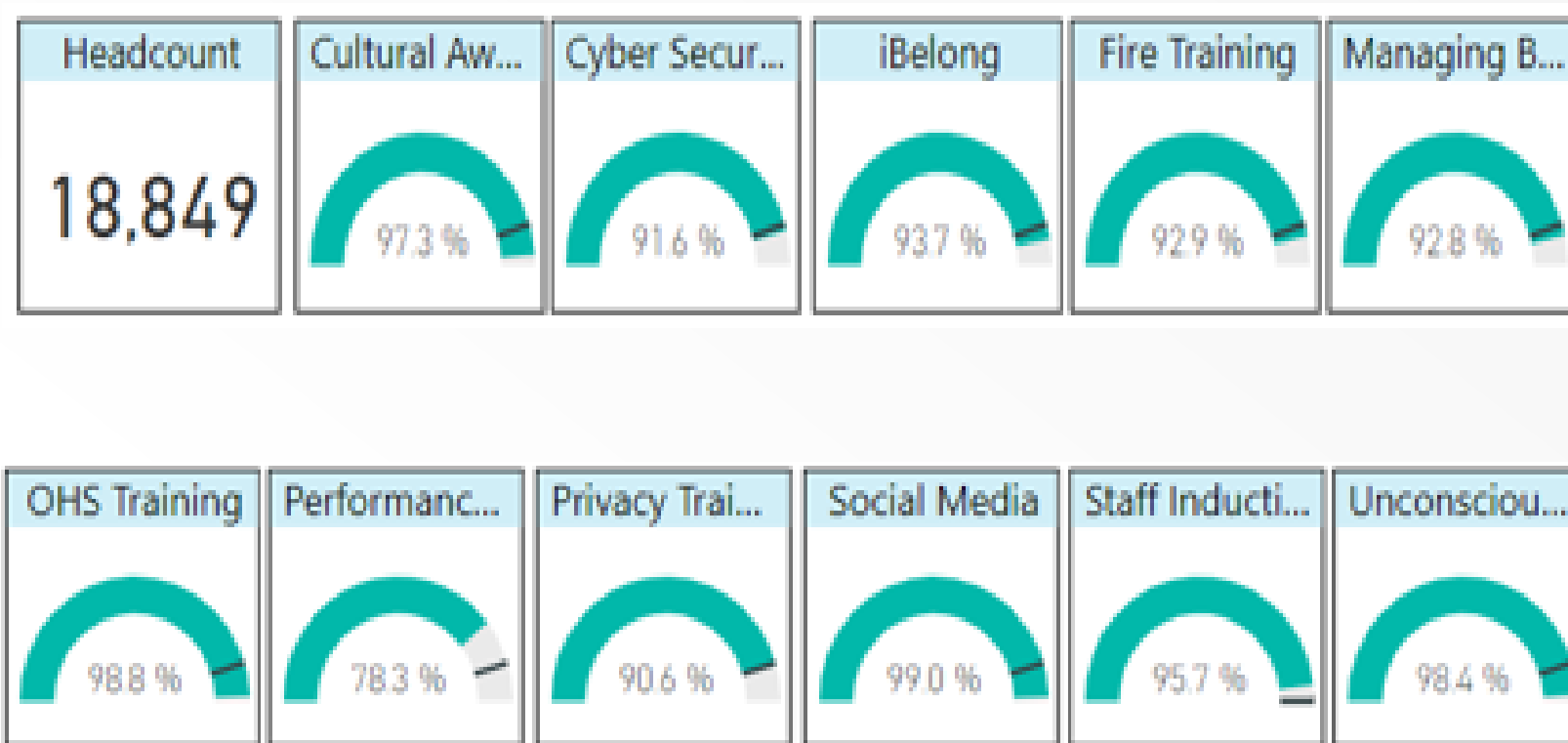
Employee Forum, Tuesday 9 August 2022

National Standards Accreditation – 6 days to go

- **Accreditation week:** Monday 15 to Friday 19 August, 2022
- **Today's focus:**
 - Celebrate mandatory training achievements
 - Accreditation week schedule
 - What to expect during the week



Mandatory training achievements



Accreditation week schedule

- Clinical area visits on the schedule are a guide
- Each site has a base room for onsite assessors

Day	Site	Activities
Monday	MMC	Presentations - Welcome, COVID-19 journey and current state, and EMR National Standard Committee meetings Clinical Governance Standard meetings Site visits
Tuesday	MMC, MCH, Moorabbin, Kingston	Site visits Clinical Governance Standard meetings
Wednesday	Dandenong, Casey, Cranbourne	Site visits
Thursday	MMC, MCH, Thomas St	Site visits
Friday	MMC	Assessors report writing Summation



What will assessors see?

- You, your colleagues, patients, families, and carers
- Welcome to ward boards, Quality boards, Journey boards, OH&S boards
- Walls – what posters are displayed?
 - ✓ Family escalation of care
 - ✓ Expect Respect posters in place
- Signs, directions are visible
- Cleaning schedules
- Resus trolleys
- Medications
- Stock – stored correctly
- Equipment – stored correctly



What could assessors ask?

- Tell me about your ward?
- Tell me about your role?
- What is one of your main risks? What have you done about this risk?
- Tell me how you get feedback from your patients?
- Tell me about an improvement or project you have been involved in?
- Can you show me the patients' care plan in EMR?
- Do you know where to find information for patients about their care?
- Demonstrate how to access a procedure, guideline or medication profile?
- **Tell me how you involve patients and family in their care?**



Working during Accreditation week

- Opportunity to showcase Monash Health, be proud of what we do and the care we all deliver.
- Business as usual, a normal shift on a normal day.
- Patients will receive a notice on meal trays during the week to inform them our assessment is in progress, EDs will receive flyers for the front desk area.
- Patients are allowed to talk with assessors if they consent and especially if they have a positive story to tell.
- Support your colleagues, walk and talk together.
- Conduct a walk around at the beginning and end of each shift to check on clutter, linen, stores – deliveries that have arrived are put away appropriately.

Contacts during the week

- Accreditation website
- Rachel.Vogelsang@monashhealth.org or 0408 722 033
- Kate.Macdermid@monashhealth.org



Employee accreditation website

- Employee accreditation website:
 - The latest accreditation news and updates
 - Planning and preparation resources
 - National Standards information
- Easily accessible via the intranet homepage
- The site can be accessed at home, work, or on your device
- Review schedule on the accreditation website



Visit: accreditation.monashhealth.org/