SMR Upgrade

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- **What's changing? -** The SMR Upgrade will include an overall update to the look and feel of SMR, as well as improvements to the 'eReferrals' module, which will become the 'Referrals Manager'.

- **Who's impacted? -** Everyone who uses SMR will notice the change. We'll make sure we provide education and resources so you are comfortable with the SMR Upgrade.

- **Why? -** The upgrade provides enhancements that have been requested to improve the user experience, as well as improving the stability and reliability of the platform. It will also help us report important information to the Department of Health.

- **When?** - 26 June 2023

SMR Upgrade will impact all clinical and clerical staff who create eNotes & submit, triage or process referrals

- A new overall look and feel for SMR including E-Notes

- New referral processing workflow stage names e.g. 'Awaiting Triage'

- Enhanced referral search capabilities

- When you submit or triage patient referrals, you will be required to provide a **referral reason**, the patient's episode **health condition/s**, and **mode of consultation** from the list of available options.

- You will learn all about how to do this and about other new features through the LATTE training and information sessions

SMR – What you need to do

- **Make sure your teams are aware of the change:** Direct them to comms and training that is being circulated

- **Take a look at the SMR Upgrade Training Matrix**: Training needs has been matched to the user type

- **Complete your required training on LATTE by 23rd June**: Each training module will take around 15 minutes.

- **Select an online session to attend**: join a session for a system demonstration – sessions every day this week

Select a time that suits you from this week's session times:

Referring Clinicians	Triaging Clinicians / Nurses	Admin Teams
• Tuesday 13 June, 8:15 am • Tuesday 13 June, 12:15 pm • Tuesday 13 June, 16:45 pm • Wednesday 14 June, 8:15 am • Wednesday 14 June, 12:45 pm • Thursday 15 June, 8:15 am • Thursday 15 June, 12:30 pm • Thursday 15 June 16:45 pm • Friday 16 June, 8:45 am • Friday 16 June, 12:15 pm • Friday 16 June 16:15 pm	• Tuesday 13 June, 8:00 am • Tuesday 13 June, 12:00 pm • Tuesday 13 June, 16:30 pm • Wednesday 14 June, 8:00 am • Wednesday 14 June, 12:30 pm • Thursday 15 June, 8:00 am • Thursday 15 June, 12:15 pm • Thursday 15 June 16:30 pm • Friday 16 June, 8:30 am • Friday 16 June, 12:00 pm • Friday 16 June 16:00 pm	• Tuesday 13 June, 12:45 pm • Thursday 15 June, 11:30 am

If you would like to book in a separate session for your team, please email **Mark Holmes** and **Loretta Kennedy**